# **Quick Discount Application Policy**

This Application Policy outlines the principles and guidelines governing the operation and use of the "Quick Discount" mobile application (the "App") and its related services (the "Service"), owned and operated by A2Z Company.

### 1. Purpose of the Service

The "Quick Discount" App serves as a platform to connect users ("Users") with participating merchants ("Merchants") to facilitate the discovery and redemption of exclusive discounts ("Discounts") and rewards.

We act as an intermediary, enabling seamless interaction between Users and Merchants.

## 2. User Accounts and Data Security

- 2.1. **Account Registration:** To access the full features of the Service, Users must register for an account, providing accurate, current, and complete information.
- 2.2. **Electronic Personal Card:** Each registered User receives a unique, non-transferable Electronic Personal Card for personal, non-commercial use, essential for redeeming Discounts and earning Loyalty Points.
- 2.3. Account Security: Users are solely responsible for safeguarding their account passwords and the security of their Electronic Personal Card. Any unauthorized use must be reported immediately to info@a2z-team.com or (0101.tel).

  A2Z Company is not liable for losses arising from a User's failure to comply with
- A2Z Company is not liable for losses arising from a User's failure to comply with security obligations.
- 2.4. **Data Privacy:** We are committed to protecting your privacy. Our data handling practices are detailed in our Privacy Policy, which is incorporated into our Terms and Conditions.

# 3. Discount Redemption and Loyalty Program

3.1. **Discount Redemption:** Discounts are redeemed by presenting the Electronic Personal Card to the Merchant at the point of sale. Merchants are responsible for validating Discounts. Unless otherwise specified, each Discount is for one-time use.

- 3.2. **Loyalty Program:** All registered Users are automatically enrolled in the Loyalty Program. Points are earned for qualifying purchases and can lead to Reward Coupons upon reaching specified thresholds. Loyalty Points have no cash value, are non-transferable, and expire after twelve (12) months of account inactivity.
- 3.3. **Reward Coupons:** Reward Coupons are subject to specific terms, including validity periods and non-transferability.

### 4. Merchant Responsibilities and Disputes

- 4.1. **Merchant Accountability:** Merchants are solely responsible for honoring Discounts and Reward Coupons, and for the quality, safety, legality, and delivery of all goods and services they provide.
- 4.2. **Dispute Resolution:** Any disputes between a User and a Merchant must be resolved directly with the Merchant. While "Quick Discount" may offer assistance at its discretion.

#### 5. Prohibited Conduct

Users agree not to engage in fraudulent activities, including creating multiple accounts, sharing Electronic Personal Cards, or attempting to redeem Discounts multiple times unless permitted. Decompiling the App, using the Service for illegal purposes, or infringing on third-party rights is strictly prohibited.

# 6. Intellectual Property

All intellectual property rights related to the Service, excluding content provided by Merchants, belong exclusively to A2Z Company and its licensors, protected by Egyptian and international laws.

#### 7. Termination of Service

A2Z Company reserves the right to terminate or suspend user accounts and access to the Service immediately upon breach of the Terms.

Upon termination, all accrued Loyalty Points and unused Reward Coupons will be forfeited.

## 8. Disclaimers and Limitation of Liability

The Service is provided "AS IS" and "AS AVAILABLE" without warranties. A2Z Company, its affiliates, directors, employees, or licensors are not liable for indirect, incidental, special, consequential, or punitive damages, or loss of profits or revenues arising from the use of the Service, to the fullest extent permitted by law.

# 9. Governing Law and Dispute Resolution

This policy is governed by the laws of Egypt.

Any disputes arising from these Terms will be resolved in the

Any disputes arising from these Terms will be resolved in the courts located within Cairo in Egypt.

# 10. Policy Modifications

A2Z Company reserves the right to modify this policy at any time. Material revisions will be communicated with at least 30 days' notice via email or in-app notification. Continued use of the Service after such changes constitutes agreement to the new terms.

#### 11. Contact Information

For any questions regarding this policy, please contact us at info@a2z-team.com, Quick Discount eHotline (www.100100.tel) or A2Z eHotline (www.0101.tel).